Oasis Community Partnerships
Our impact
2018/19
In some instances, we have used stock photos to protect the identity of our service users.
Welcome

We are a movement of people who are committed to transforming the communities in which we live, learn and work. Our vision is to see our neighbourhoods, towns and cities become places that are full of aspiration, opportunity and friendship.

People and communities are complex. They have a wide range of interconnected needs – social, physical, educational, emotional, environmental, vocational and spiritual. For this reason, our teams of passionate volunteers, youth and children’s workers and community staff, work day-in, day-out to create strong local communities in which no one is excluded or isolated and where every individual can thrive. Our mission is to develop community hubs, which provide holistic and integrated services designed to meet people’s connected needs.

Across our network of hubs, we deliver youth, children’s and community work including community cafés, farms, parent and toddler groups, debt advice centres, food pantries, family support services, Oasis churches, mentoring schemes for children and young people, youth work, adult education programmes and healthy living projects. We do all of this alongside our network of Oasis academies and our Oasis housing services.

We are passionate about working in partnership with community leaders, residents, local businesses, schools, faith groups and voluntary agencies. We know that strong relationships help to ensure the development and delivery of a cohesive and transformational community plan as well as creating opportunities for local people to imagine and shape their own futures.

In our 2018/19 Impact Report, we have concentrated on the evaluation of our youth and children’s work, community empowerment programmes and advice and support services across 12 Hub charities. I am so thankful to all those who have supported this work. Whether you are a member of staff, one of our fantastic volunteers, a supporter or a committed partner, the case studies and stories detailed in this report demonstrate that your work really does change lives.

I know we are only at the beginning. As we enter a new decade, building inclusive, safe and caring local communities could not be more important. We have an opportunity ahead of us to develop our model of community further, building on the skill, passion and commitment you all demonstrate so consistently.

Thank you to all our supporters, partners, staff and community members. I hope you are proud of all that we have achieved together and that you are looking forward to the difference we can make in the future. It is a privilege to work with you all and I can’t wait to see what we will accomplish in the coming year.

Dave Parr
CEO of Oasis Community Partnerships
## Financial Highlights

### Income Statement for Oasis Community Partnership Group

1 SEPTEMBER 2018 TO 31 AUGUST 2019

(£000s)

<table>
<thead>
<tr>
<th></th>
<th>2017/18</th>
<th>2018/19</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GRANTS:</strong></td>
<td>813,510</td>
<td>1,236,042</td>
</tr>
<tr>
<td><strong>COMMISSIONED SERVICES:</strong></td>
<td>653,881</td>
<td>871,100</td>
</tr>
<tr>
<td><strong>DONATIONS:</strong></td>
<td>440,240</td>
<td>609,415</td>
</tr>
<tr>
<td><strong>TRADE SERVICES:</strong></td>
<td>212,312</td>
<td>209,442</td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td>£2.1 MILLION</td>
<td>£2.9 MILLION</td>
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</tbody>
</table>
Impact at a Glance

2018/19

7,390
AT EVENTS AND CELEBRATIONS

6,975
IN YOUTH AND CHILDREN’S WORK

23,304
PEOPLE ACCESSED OUR OASIS HUB SERVICES AND PROGRAMMES

5,287
VIA ADVICE AND SUPPORT SERVICE

5,202
COMMUNITY EMPOWERMENT AND ADULT EDUCATION

23,304
PEOPLE ACCESSED OUR OASIS HUB SERVICES AND PROGRAMMES

5,287
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COMMUNITY EMPOWERMENT AND ADULT EDUCATION
Positive Community Feedback

We surveyed a sample of 332 community members

- **92%** felt welcomed, included, and valued at their local Oasis Hub
- **86%** had met new friends who were having a positive impact on their life
- **85%** had become more motivated and believed they could achieve their goals
- **85%** had gained new skills and knowledge
- **84%** felt able to face challenges and were learning to keep going even when things got tough
- **81%** felt healthier and were taking a positive attitude to looking after their own wellbeing
- **89%** felt happier
- **86%** had increased confidence and self-esteem
- **82%** had become a more active member of their local community
- **85%** had increased confidence and self-esteem
- **84%** felt able to face challenges and were learning to keep going even when things got tough
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Oasis Community Partnerships in Numbers

109 EMPLOYEES

154 PROJECTS & SERVICES

567 VOLUNTEERS
Youth Work

In total we supported 6,975 young people in our youth programmes.
Impact of our Youth Work

At Oasis we use Outcomes Stars – a family of evidence based tools for measuring and supporting change.

In 2018/19 we mapped the progress of 136 young people with whom we were working on a one to one basis using the Youth Star tools as a framework.

“Implementing the Youth Star has been an effective way of putting our person centred, strength based and co-production approach into practice where the young person is seen as an active agent in their own life.”

OCP Director

We saw the following % of young people consolidate their position and progress on their journey of change across 6 areas.

<table>
<thead>
<tr>
<th>Area</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>Making a difference</td>
<td>60%</td>
</tr>
<tr>
<td>Hopes and dreams</td>
<td>70%</td>
</tr>
<tr>
<td>Wellbeing</td>
<td>60%</td>
</tr>
<tr>
<td>Education</td>
<td>54%</td>
</tr>
<tr>
<td>Communication</td>
<td>71%</td>
</tr>
<tr>
<td>Choices and behaviour</td>
<td>69%</td>
</tr>
</tbody>
</table>

“It is amazing to be part of a group where I am not judged and helps my self-esteem”

“I have made new friends and got involved in lots of different activities which has increased my confidence massively”

“I have fun and feel safe”

“I can open up about my feelings and trust people... it's helped me to concentrate on things that I need to instead of worrying about what people think”

<table>
<thead>
<tr>
<th>Moved Forward</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>In 1 area</td>
<td>88%</td>
</tr>
<tr>
<td>In 2 areas</td>
<td>68%</td>
</tr>
<tr>
<td>In 3+ areas</td>
<td>43%</td>
</tr>
</tbody>
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Imogen’s Story

Imogen is a 14-year-old student with a brother who has cystic fibrosis who is constantly in and out of hospital. Because of the constant worry for her brother, and having been bullied at an earlier age, Imogen has suffered from depression and anxiety. She has struggled socially and found it difficult to focus on her education, all of which has led to low self-esteem.

She was referred to the Oasis Hub Media City UK mentoring programme and although she was very shy and quiet during the first few sessions, she became more confident and began to open up to her mentor and talk about her worries.

Imogen now leaves each mentoring session with a clear head. She is able to look back and see the improvement mentoring has had on her. She is in a much happier place and has increased confidence and self-esteem all of which has improved her ability to focus in class, improving her grades. With a boost in confidence and her newfound self-esteem, Imogen has increased her training at her local trampolining club outside of school and is training to become a Sport and Young Leader in Girl Guiding, neither of which she would have thought of doing prior to mentoring.

“I am grateful for the mentoring project as it has helped me grow in confidence and self-esteem and has improved my mood. I feel more comfortable in trying new things. It has made me see things in a new positive way.”
Mentoring and Bike Maintenance

David’s Story

David was regularly truanting from lessons, struggling academically and finding it difficult to make meaningful friendships with his peers.

The Oasis Youth Worker patiently drew alongside him encouraging him to play pool and patiently asking questions about his wellbeing. Gradually David started to open up. The Youth Worker discovered that David really enjoyed riding his bike and introduced him to a bike maintenance workshop which provided the context for the mentoring sessions.

Using the Youth Star as the mentoring tool the Youth Worker continued over the next six weeks to build a relationship with David and support him to set small but achievable goals.

Over a short period of time, this targeted approach helped David to achieve a number of learning outcomes which in turn raised his confidence and self-esteem. There is still a way to go but David’s aspirations, his communication and wellbeing have improved and he is now attending the open access youth club on a regular basis and making a few good friends.

“I really enjoy the bike maintenance and really like my Youth Worker. School is still hard but I know I have someone to talk to if things get on top of me…”
Community Empowerment Programmes

- Community & Social Action Projects: 3,179
- Parenting: 770
- Adult Education: 575
- Community Volunteers: 567
- Self-Esteem and Aspiration: 124
- Farm and Environment: 58
- Social Enterprise: 7

In total, 5,280 people were regularly involved in our community empowerment programmes.
Community Empowerment Impact

“I feel like I can make a difference and it’s lovely to be part of a diverse community”

“The Hub has helped me settle into the community and find new friends”

“It’s like being part of a family, young and old, I love the encounter I have with people who are not like me but amazing in every way”

“The Hub helped me to get a job and learn lots of new skills”

In addition to those regularly involved, 7,390 people attended one-off events and trips including a community iftar, carols by candlelight, carnivals, peace events and firework displays.
Confidence through Volunteering

Becka’s Story

Before becoming a volunteer with Oasis Hub Oldham, Becka didn’t really feel part of her community even though she had lived in Hollinwood, Oldham all of her life. She had not been on welfare benefits long but felt stuck and knew she wanted more from life.

Becka joined the Oasis Hub volunteers after being introduced via a Talent Match Project. Initially she was very shy, as she didn’t know anyone. However staff and volunteers made her feel welcome and supported her to get involved in activities. She began to help with Saturday morning school, preparing and serving breakfasts for students and eventually she became involved in delivering the family activities at Hubabaloo, promoting volunteering activities at school academy parents evenings and getting involved in the ‘Veg in the Park’ allotment project.

Becka has attended the Oasis Hub volunteer training programme and has led her own sessions in cake decoration. Recently Becka has gained work experience with Oasis Hub Partners.

“Through volunteering I can recognise my own skills and how much more I can achieve. I now feel part of the community and I am giving back and supporting others. I have enjoyed everything, I don’t feel stuck anymore and know I am closer to full time employment.”
Ready for the Workplace
Lee’s Story

“Coming to Oasis to volunteer has made me learn new things and get up and have a good routine. I feel more motivated now and I look forward to volunteering. It has been useful to put on my CV so I can apply for jobs. I am proud of being a volunteer because employers look for that and it shows that I am committed and hard working.”

Lee is 18 and describes himself as a lively person who is kind and nice to be around, however he was struggling with establishing a routine and sense of purpose. Lee was not in education or employment and was bored at home. He didn’t go out much and wasn’t learning anything new. He identified that he needed some help to get new skills and a routine that would help him get used to life in the workplace.

When Lee joined the Oasis Hub team as a volunteer, he was nervous about getting involved in case he did something wrong, but with guidance and support from an Oasis support worker and other volunteers, he soon settled in and developed some positive relationships.

Lee quickly gained confidence in himself and his abilities and has developed his life and social skills, all of which has helped him to move into independent living.

He says he is not nervous about doing things wrong anymore because he now knows that he can learn from his mistakes and do better next time. Lee has continued to attend weekly volunteer meetings and says he “feels lucky” to be able to help others.
Advice and Support

In total we supported **5,287** people in our advice and support programme.

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
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<tbody>
<tr>
<td>Food poverty</td>
<td>3,459</td>
</tr>
<tr>
<td>Personal and spiritual</td>
<td>800</td>
</tr>
<tr>
<td>Health and wellbeing</td>
<td>485</td>
</tr>
<tr>
<td>Family support</td>
<td>297</td>
</tr>
<tr>
<td>Debt advice</td>
<td>144</td>
</tr>
<tr>
<td>Advocacy</td>
<td>102</td>
</tr>
</tbody>
</table>

“I have become more confident in my role as a parent and when building relationships with others”

“The Hub helped me with a grant which meant I could feed my kids and get electricity over Christmas when my benefits were stopped”

“The Hub helped us when we moved into the area and had no money or furniture. They helped us get beds, carpets, a cooker and a washing machine … not sure how we could have done this without them!”

“Being here has helped with my depression and given me confidence … I am here every day”
Impact of our Family Support Work

In 2018/19 we mapped the progress of 40 parents/carers with whom we were working on a one-to-one basis using the family star plus tools as a framework.

We saw the following % of parents/carers consolidate their position and progress on their journey of change across 10 areas.

- Physical health: 57%
- Wellbeing: 86%
- Emotional needs: 86%
- Keeping children safe: 68%
- Social networks: 61%
- Education and learning: 82%
- Boundaries and behaviour: 75%
- Family routine: 79%
- Home and money: 36%
- Progress to work: 35%

93% OF PARENTS MOVED FORWARD IN 1 AREA
93% OF PARENTS MOVED FORWARD IN 2 AREAS
89% OF PARENTS MOVED FORWARD IN 3+ AREAS
Freedom from Debt
James’ Story

“I feel like a different person now, to when I first came here. I can’t tell you how much of a difference this extra money will make to my life. I felt so hopeless before and didn’t think this could change, thank you for everything you have done.”

James* is a single man, who has struggled with his mental health and has found it difficult to find work. He had debts of nearly £4,000 when we started working with him and was living off his Job Seeker’s Allowance of £73.10 a week. £18 of this had to go to a shortfall between his rent and housing benefit. This left James with a tiny amount of income to live on and he relied on a credit card and overdraft until he hit his limits on those. He also had gas and water bills he was unable to pay.

The Oasis Hub debt advice service helped James apply for Personal Independence Payment (PIP) and began negotiations with his creditors. His Oasis advisor secured a Thames Water Customer Assistance Fund payment, which cleared £600 of his water bill. James was awarded PIP, which also triggered receipt of the severe disability premium of Job Seeker’s Allowance.

James’ weekly income is now £236, more than three times his previous income. He has been able to pay off his gas debt and we are now in negotiations to help clear his overdraft and credit card.

*not real name
Photo posed by model
Friendship on the Farm

Andy’s Story

At the age of 20, Andy was in a car accident which left him with a brain injury. Now in a wheelchair, he comes to the Oasis Farm in Southampton on Tuesdays and Fridays.

At the farm, Andy gets involved in growing projects, animal care and skills workshops such as woodwork and cookery.

In animal care, Andy has been able to groom and milk goats, collect eggs and care for reptiles. He has expanded his cookery skills, making pizzas and other dishes using farm-grown fruit and veg. In woodwork, he’s created his own free-standing wheelchair accessible planter, which is now in his own garden and which he uses to grow herbs and strawberries.

Andy really values the friendships he has made at the Oasis Farm. He loves making a difference in the community and is really proud of the fact that he can contribute to the farm’s sustainability by building bird boxes to sell to the public.

He has become part of the team who love his sense of humour and his compassion. They believe he is a true inspiration to everyone.

“The Oasis Farm has provided me with the opportunity to work alongside people where I am valued as an equal. I can be quite cheeky and love the banter on the farm. I give as good as I get. My speech and physical abilities are improving all the time and there is no limit to what I can achieve being involved with such a positive project.”
Get involved with your local Hub