JOB DESCRIPTION

Job Title: Oasis Navigator Youth Development Worker

FTC to March 2022

Salary: Grade E

Function/Team: Oasis Navigator, and Oasis North West Cluster

Hours: 40 hours per week, inclusive of breaks.

Unsocial Working: Frequent evening work will be expected, with occasional weekend hours.

Location: Manchester Children’s Hospital, Manchester Royal Infirmary, Salford Royal Hospital, Royal Bolton Hospital (A+E), Greater Manchester geographic area, Oasis Hub Oldham and MediaCityUK

The Navigator project will be provided with office space within A+E Departments and Oasis Hub space.

Responsible to: Navigator Project Coordinator

Responsible for: Additional volunteers

**Organisational context:**

Oasis believes that every person matters and, as a result develops community hubs that meet people’s holistic needs – educationally, physically, spiritually, economically, environmentally and socially that can benefit the whole person and the whole community.

The post holder will be actively committed to Oasis values and ethos and part of Oasis wider hub team.

#### Purpose of Job:

The main aim of the project is to provide additional support for young people who enter the Accident and Emergency Departments as a result of violent injury. This role will go further, working with the young people to ensure there is support within all areas of their life.

1. Offering intensive 1:1 support to the young people referred to the project by hospital staff, including support for the young person, parent/carers and family unit.
2. Designing a bespoke plan for the young person including referrals partners, agencies and Oasis Hubs.
3. Working in a team that delivers one-to-one support and mentoring to young people who engage with the A&E as a result of a violent incident including linking into existing community based activities.
4. Being a physical presence in the department, and developing the skills of staff within A&E in engaging with young people who come into A&E as a result of a violent incident.

**Specific Duties: (Strategy/Planning/Organising)**

1. Risk assess and investigate the needs of the vulnerable young people who have attended the A&E or the major trauma centre, working with the safeguarding teams.
2. Offer intensive support to the young people referred to the project
3. Support for the Young Person/s by:
   1. 1:1 support and mentoring
   2. Providing a link into wider community based provision
   3. Liaising with other key professionals e.g. schools, MASH, GMP, VRU
4. Wider Support
   1. Support parents, carers and siblings to access support.
   2. Providing a link into wider community based provision.
   3. Liaising with other key professional where needed e.g. Social Care
5. Work closely with existing Oasis projects and the Community Safety Team, and other relevant agencies, to develop and evaluate a model of care that enables them, where appropriate, to benefit from existing community based interventions.
6. Be an active presence in the selected Emergency Departments.
7. Build capacity of A&E staff in dealing with young people involved with violence.
8. Take part in the evaluation, strategy, and development of the project in an ongoing process.
9. Engage with GMCA Community Safety Team and GM Police around evidence based models of youth violence prevention.

**(Analytical/Creative thinking/Problem solving)**

1. Contribute to high quality information gathering and sharing to track the support to individual young people and the overall success of the project.
2. Produce (and keep updated) a comprehensive information resource/directory of all the relevant services and organisations for referrals.

**(Relationship/Partners)**

**Internal:**

* Navigator Project Team
* Navigator Hospital Leads
* ED staff
* Oasis Community Hub: Oldham and Mediacityuk
* Oasis central office
* Other Oasis Hub teams

**External:**

## Greater Manchester Combined Authority

## Social Care

## Children and Youth Services

* Greater Manchester Police
* General Public
* Youth related projects and services across GMCA including Greater Manchester Youth Alliance

**Physical:**

* A regular presence within selected Hospital Emergency Department.
* Active in the Oasis Community Youth Provision

**People Management:**

* Volunteers

**General Duties:**

* Managing a case load of young people currently open to the service.
* Accessing the database of pending referrals and initiating contact in order to promote the service and offer support.
* Set up and deliver group work sessions.
* Attend relevant networks, organisation and inter agency meetings.
* Ensure own professional competence remains sufficient to provide effective support by seeking support for your practice and development.
* Keep up to date on the range of agencies working locally in order to maintain knowledge of services that parent/carers might be signposted to.
* Keep up to date with local and national developments within policies and practice and keep informed of relevant legislation.
* Attend team meetings, supervision and training.
* Participate in internal and cross-organisation working groups as appropriate for exchange of information and best practice.
* Complete the administrative duties relevant to the role, including planning, record keeping, data base and reports.
* Carry out routine administrative tasks.
* Participate in the Hub Performance Management processes.
* Promote the work of Oasis by all appropriate means, including public speaking.

**Safeguarding children and young people**

Oasis is committed to safeguarding and promoting the welfare of children and young people. We expect all staff to share this commitment and to undergo appropriate checks, which may include an enhanced DBS check.

**The duties of this post may vary from time to time without changing the general character of the post or level of responsibility entailed.**

**Signed:**

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| --- | --- | --- | --- |
| **Employee:** | | **Line Manager:** | |
|  | |  | |
| **Print Name** |  | **Print Name** |  |
| **Date** |  | **Date** |  |

PERSON SPECIFICATION

Oasis Navigator Youth Development Worker

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| --- | --- | --- |
|  | **Essential** | **Desirable** |
| **Qualifications** | * A relevant professional qualification in Youth & Community (JNC) or Social Work (QSW) or SEND or appropriate experience. | * Understanding of Early Years and Child Development * Understanding (completed Training) around mental health issues * Understanding of Trauma Informed Practice and Adverse Childhood Experiences |
| **Job knowledge/**  **experience** | * Experience with working with multi agencies * Experience of working in a youth/community setting that has been affected by youth crime * Proven experience of working with young people ‘at risk’ * Experience of mentoring / supporting young people * Experience of delivering individual or group based support * Experience and understanding of children within their family context. * Knowledge of child protection and safeguarding practices * Knowledge of health and safety | * A knowledge or experience of how hospitals work / function * A good understanding of or resident in Greater Manchester * Lived experience’ of the challenges and circumstances leading to youth violence |
| **Skills** | * Excellent communication skills * Able to build positive rapport with people of all ages * Able to work on own initiative * Able to function in diverse settings and with a wide range of professional agencies * Presentation skills * Organisational, administrative, and data recording | * Report writing and monitoring |
| **Other** | * Self-motivated, able to work alone and as part of a team * Able to take initiative and work under pressure * Reliable * First Aid trained or willing to be trained * IT literate, use of MS Office * Flexible approach to changes in circumstance and able to work unsocial hours * Emotional resilience in working in a range of challenging situations. * Commitment to safeguarding and promoting the welfare of children and young people. * Willingness to undergo appropriate checks, including enhanced DBS checks. * Have a willingness to demonstrate commitment to the values and behaviours which flow from the Oasis ethos. * Quality focused in all aspects of work. | Full driving license and access to own vehicle |